

# CARPET CLEANING 7 STEPS OPERATIONAL PROCEDURE

## STEP 1 BACKPACK VACUUM

- a) With a crevice nozzle the skirting boards and 2 sweeps of carpet away from skirting boards are vacuumed to capture loose dirt and fluff. Particular attention is paid to doorways and corners where the floor machine brush cannot reach.
- b) With a carpet attachment, areas inaccessible with the pile brush – recesses, cupboards etc are vacuumed.

## STEP 2 PILE LIFTER VACUUM

Having determined the lay of the pile, the total carpet area including under the bed, dressing tables etc. is thoroughly vacuumed using the twin motor Pile Lifter vacuum cleaner. Pile lifting removes 80% of the dirt in the carpet and prepares the carpet for chemical extraction.

## STEP 3 STAIN REMOVAL

All marks on the carpet are tested with **spot cleaner** to see if spillages are spots or stains. Stains are pre-treated with a colloid stain removing agent (Total Elim 1:40) for general carpet stains including wine and coffee, The Total Elim is left for several minutes to work loosening the stains prior to being absorbed with clean white cloths. The remaining Total Elim is vacuumed out to ensure complete stain removal. Room windows are opened to aid air movement, which speeds drying times.

## STEP 4 CLEANING SOLUTION

A broad based ionised cleaning solution is misted onto the carpet at a coverage rate of approximately 15 metres per litre. 2 - 10 minutes is allowed depending on soiling for SOLUTION to work to break the bonds holding the dirt to the carpet fibres.

## STEP 5 EXTRACTION CLEANING

An accumulator pad is immersed for 2 minutes in an opposite polarity hot solution (milked as dry as possible and laid flat on the carpet. A rotary floor machine fitted with an electromagnetic accumulator is placed over the pad. Agitated with the rotary machine the dirt is extracted from the carpet onto the pad. When saturated with dirt pads are discarded and fresh pads used. As many passes across the carpet as necessary are made to remove the maximum amount of dirt from the carpet. A drying pad is used on stain treated areas to speed drying

## STEP 6 PILE ALIGNMENT

If necessary the damp carpet is raked to pull fibres back into line to put wear back onto the fibre tips and aid drying.

## STEP 7 DEODORISE AND SANITISE

A dual sanitiser and deodoriser is fogged for approx. 5 seconds across cleaned carpets to kill any residual bacteria that might breed in the damp fibres. It also imparts a pleasant slow release smell.