

# CURTAIN CLEANING 6 STEP OPERATIONAL PROCEDURE

## **STEP 1      PRE VACUUM**

All curtain surfaces are vacuumed with a wet & dry vacuum cleaner using a crevice tool and curtain nozzle as appropriate. Working deep into creases, crevices and folds paying particular attention to the ruffle band all loose dirt, dust and fluff are removed.

## **STEP 2      STAIN REMOVAL`**

All marks on the curtains are tested with **spot cleaner** to see if spillages are spots or stains. Stains are pre-treated with a colloid stain removing agent (Total Elim 1:20) to minimise the amount of moisture available for absorption by the Curtain and lining. Particular attention is paid to tobacco deposits in smoking rooms and stains from handling. The Total Elim is left for several minutes to work on loosening the stains prior to being absorbed with clean white cloths. The remaining Total Elim is vacuumed out to ensure complete stain removal. Room windows are opened to aid air movement, which speeds drying times.

## **STEP 3      CLEANING SOLUTION**

A broad based ionised cleaning solution is applied with a Tri-jet fogger. Fogging ensures that cleaning solutions are applied in correct concentrations to the curtain to avoid over-wetting. Both curtains are closed and fogged at the same time. 2-5 minutes is allowed for the cleaning action to occur.

## **STEP 4      EXTRACTION CLEANING**

An upholstery mitten is immersed for 2 minutes in an opposite polarity hot solution milked as dry as possible and then the fabric is wiped with a downward motion (to retain the curtain shape) to remove the dirt from the fibres. Magnetic attraction attracts the dirt onto the pad leaving the curtain clean. Mitts are rinsed and the cleaning action repeated as necessary. A separate bucket of plain water is used when cleaning dirty or nicotined curtains.

## **STEP 5      SECONDARY EXTRACTION**

The curtains are then vacuumed with the wet & dry vacuum cleaner, with as many passes as necessary to remove any moisture absorbed by the curtain during cleaning.

## **STEP 6      DEODORISE AND SANITISE**

A dual sanitiser and deodoriser is fogged for approx. 5 seconds across cleaned curtains to kill any residual bacteria that might breed in the damp upholstery. It also imparts a pleasant slow release smell.