

UPHOLSTERY CLEANING 7 STEP OPERATIONAL PROCEDURE

Occasional Tub chairs and sofa bed body

STEP 1 PRE VACUUM

All upholstered surfaces are vacuumed with a wet & dry vacuum cleaner using a crevice tool and upholstery nozzle as appropriate. Working deep into creases, crevices and folds all loose dirt dust and fluff are removed.

STEP 2 STAIN REMOVAL`

All marks on the upholstery are tested with **spot cleaner** to see if spillages are spots or stains. Stains are pre-treated with a colloid stain removing agent (**Total Elim 1:20**) to minimise the amount of moisture available for absorption by the filling. The Total Elim is left for several minutes to work on loosening the stains prior to being absorbed with clean white cloths. **The remaining Total Elim is vacuumed out to ensure complete stain removal.** Room windows are opened to aid air movement, which speeds drying times.

STEP 3 CLEANING SOLUTION

A broad based ionised cleaning solution is applied with a Tri-jet fogger. Fogging ensures that cleaning solutions are applied in correct concentrations to the fabric surface without wetting the padding or stuffing in the upholstery. The tub chair and the sofa bed are fogged separately. 2-5 minutes is allowed for the cleaning action to occur.

STEP 4 EXTRACTION CLEANING

An upholstery mitten is immersed for 2 minutes in an opposite polarity hot solution milked as dry as possible and then the fabric is wiped with a vigorous action to remove the dirt from the fibres. Magnetic attraction attracts the dirt onto the pad leaving the upholstery clean. Mitts are rinsed and the cleaning action repeated as necessary. A separate bucket of plain water is used when cleaning dirty or nicotined fabrics.

STEP 5 SECONDARY EXTRACTION

All upholstery is then vacuumed with the wet & dry vacuum cleaner, with as many passes as necessary to remove the moisture absorbed by the cover material and filling during cleaning.

STEP 6 GROOMING

Appropriate fibres are groomed with the upholstery grooming tools.

STEP 7 DEODORISE AND SANITISE

A dual sanitiser and deodoriser is fogged for approx. 5 seconds across the cleaned upholstery to kill any residual bacteria that might breed in the damp upholstery. It also imparts a pleasant slow release smell.